

Terms & Conditions of Membership

EastEnders Snooker Lounge Trading As Black an Red Ltd 2025

1. Membership Definition

By purchasing or accepting membership of the Club, you ("Member") agree to these Terms & Conditions, and to abide by the Club's rules and policies as outlined herein.

2. Conduct & Behaviour

Members must respect staff and other customers. Abusive, aggressive or threatening behaviour will not be tolerated. The Club reserves the right to call security, law enforcement or take legal action if required.

Damage to furnishings, equipment, cloths, tables or other property caused by reckless or intentional actions may result in charges or termination of membership.

3. Payments, Pricing & Services

It is the Member's responsibility to check the Club's published prices for all entry, membership, table hire, coaching, leagues, or other services. All charges will be as stated by the Club at the time of purchase or booking. If uncertain, ask staff for clarification before proceeding.

4. Use of Facilities

- Members must treat table cloths, cues, tables and equipment with care.
- No deliberate damage, climbing on tables, or placing drinks/food on table surfaces.
- The Club may charge a damage fee to cover repair or replacement if required.

5. Food & Drink Policy

Members are not permitted to bring external food or beverages into the Club without prior permission. Hot food, alcohol, and unauthorised items may be removed or stored as directed.

6. Zero-Tolerance Drugs & Alcohol Policy

The Club maintains a zero-tolerance policy for illegal drugs. Offenders may be removed, memberships cancelled, and police notified.

The Club also reserves the right to refuse service to anyone excessively intoxicated.

7. Right to Refuse Service & Membership Termination

The Club may refuse entry or terminate membership at its discretion. No refunds will be issued for terminated memberships.

8. Age Restrictions

- Members under 16 must be accompanied by an adult.
- Members under 18 may stay only until the Club's stated curfew.

9. Gambling Disclaimer

The Club does not endorse gambling on games. Any wager between individuals is private and outside the Club's responsibility.

10. Modifications to Membership Terms

The Club may modify membership terms, pricing or categories at any time.

11. Personal Data & Privacy

Members must comply with registration requirements. Data will be handled according to the Club's Privacy Policy.

12. Liability

Members use facilities at their own risk. The Club is not responsible for injury, loss or damage unless caused by negligence.

13. Governing Law

These terms are governed by the laws of England & Wales.